



Accessibility Guide for Sheringham Museum

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Welcome

One of the town's 'must see' attractions, Sheringham Museum packs two centuries of fascinating history into its three floors. The maritime and fishing influence is obvious, but our rich artistic and cultural heritage may surprise the newcomer.

The arrival of the railway in the 1870s triggered the development of tourism facilities along this beautiful coastline and it remains one of the country's very popular holiday destinations. The museum's collections track that development, illustrating the town's path

through Victorian and Edwardian days and two World Wars to the present. Norfolk's premier independent museum, we claim; visit us and see whether you agree!

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Ground Floor
 - First Floor
 - Second Floor
 - Front Desk
- We have a viewing area for wheelchair users.

Hearing

- Some staff have disability awareness training.

Visual

- Glass doors and full-height windows have contrast markings.
- Some parts of the venue have low lighting.

General

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for personal assistants.
- Some staff have disability awareness training.

Getting here

Seafront promenade
Sheringham
NR26 8BG

Travel by public transport

- You can get to Sheringham Museum by bus and train.
- Busses set down near the Sheringham Railway Station, approximately seven minutes walk from the Museum. The bus stop is 0.4 miles / 0.6 km from Sheringham Museum.
- The nearest train station is Sheringham. The train station is 0.4 miles / 0.6 km from Sheringham Museum.
- Walk down Station Road then High Street to the sea wall at the waterfront, then turn right to the museum, which is reached down a flight of steps. For wheelchair access, turn left when reaching the seawall, then right at the bottom of the ramp. Follow the

promenade around to the front of the Museum, where another ramp permits easy access.

Parking

- There is parking near the venue. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is not free.
- The best drop-off point for a wheelchair is at the end of the High Street. A ramp to the left allows access down to the promenade from which the main entrance can be reached. Otherwise, visitors can be dropped off at the top of the steps leading down to the museum entrance. A car park is situated between the end of the High Street and steps down to the museum entrance. From the car park to the entrance, there is level access. There is a permanent ramp.
- The path is sloped.
- The route is 3000mm wide, or more.

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- There is a permanent ramp.
- The path is 3000mm wide, or more.
- The path is sloped.

Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- The door is 1025mm wide.
- It has a push button to open.
- A large button on the wall outside the door controls opening. Our reception staff can also open the door remotely if a visitor is seen to be having difficulty. In good weather the door remains open.

Getting around inside

Visual Impairment - General Information

- We have contrast markings on all glass doors and contrast markings on all full-height windows.
- Some parts of the venue have low lighting.

Lift

- We have 2 lifts.
- You can get a lift to all floors.

Ground to First Floor (details for the second lift, from floor 1 to floor 2, are identical)

- The lift is a platform lift.
- The lift door is 900mm wide.
- The lift is 1100mm wide. The lift is 1500mm deep.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.
- Because of building restrictions, we have separate lifts operating between Grnd/First and First /Second floors. They are situated about 3 metres apart when at the first floor, with unrestricted access between them. The two lifts are similar in dimensions and operating procedure.



Ticket/ information desk

Front Desk

- From the main entrance to the desk, there is level access. The desk has a low section.
- There is no restriction between the main entrance and the front desk

Things to See and Do

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for personal assistants.

Ground Floor

- From the main entrance to this area, there is level access. The route is 1600mm wide, or more. The door is 1600mm wide.
- Some display information is low, for wheelchair users. There are seats.
- There is one introductory video to the Museum on this floor.

First Floor

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 1500mm wide, or more. Some display information is low, for wheelchair users. There are seats.
- Videos have subtitles.
- Our screen presentations on this floor are based on touch-screen still images and text, without sound. The touch facilities are accessible to wheelchair users.

Second Floor

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 820mm wide, or more. The door is 820mm wide.
- Some display information is low, for wheelchair users. There are seats.
- We normally have a video made on a lifeboat during demonstration exercises showing on this floor. It has a very subdued anonymous sound track without speech, so subtitles are not useful. When other videos are shown, there may be subtitles - it depends on the video producer.

Spectator/ Audience viewing areas

- There are stewards to help disabled visitors.
- We have a viewing area for wheelchair users.

Shop

- From the main entrance to the shop, there is level access. The route through the shop is 800mm wide, or more.
- The main entrance area includes the shop

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Some staff have disability awareness training.

Guide last updated: 24 March 2020